

## T:SLIM X2™ INSULIN PUMP

# Accelerate & Pump Program Application Form

For patients awaiting their Private Health Insurance Policy  
to mature

**Note:** All fields below are required.

\*AMSL Diabetes requires a minimum of 4 weeks notice for all Accelerate & Pump  
program applications.

### Customer details

Customer full name:	Date of birth (DD/MM/YYYY):		
Phone:	Address:		
	Street address:	Suburb:	
Email:			
Parent/Guardian name (if applicable):	State:	Postcode:	
<input type="radio"/> t:slim X2 insulin pump with <b>Basal-IQ™</b> technology			
<input type="radio"/> t:slim X2 insulin pump with <b>Control-IQ™</b> technology			
<input type="radio"/> I agree to and acknowledge all the conditions listed on both pages of this form. I declare that all the information I have provided on this application is all true and correct.			
Customer signature:			Date (DD/MM/YYYY):

## Healthcare professional details

Full name:

Clinic address:

Street address:

Suburb:

Phone:

Email:

State:

Postcode:

Pump start date (DD/MM/YYYY):

☐ I acknowledge that I support this patient in their use of the t:slim X2 insulin pump. I agree that I will carry out or oversee the Tandem Insulin Pump training for this patient.

Healthcare professional signature:

Date (DD/MM/YYYY):

## Delivery address

Full name:

Delivery address:

Street address:

Suburb:

Phone:

☐ A telehealth appointment will be conducted for this pump start

State:

Postcode:

## Accelerate and Pump program requirements

### Maximum 12 months

Required Documents:

1. Insurance policy certificate or joining letter
2. Product Disclosure Statement for your insurance policy
3. Minimum 2 months left on Health Insurance Policy waiting period

Please email completed form to [diabetes.orders@amsl.com.au](mailto:diabetes.orders@amsl.com.au)

Clear

## Terms & conditions

Please ensure that you read the conditions below carefully before signing the application form.

1. A pump for the Accelerate & Pump program is only provided upon approval of application, and at the discretion of AMSL Diabetes.
2. Failure to provide sufficient details or required documentation may result in delay or rejection of the application.
3. Maintenance of the condition of the pump and any supplied accessories is the sole responsibility of the customer.
4. The pump dispatched for the Accelerate and Pump program will be covered by a 5 year extended warranty from the original date it is shipped from AMSL Diabetes. Any replacement will not extend the loan period. The faulty pump must be returned within 7 days following receipt of replacement pump and transfer of data. Clause 9 applies to any such returns.
5. Until the customer's insurance policy matures and the pump is sold to the customer, the pump shall remain the property of AMSL Diabetes. The customer will be liable in the event of damage excluded under the Tandem warranty policy or failure to return the goods as described below in Clauses 8-11.
6. If the customer is unable to or chooses not to purchase the pump prior to or upon reaching their insurance maturity date, the pump must be returned to AMSL Diabetes. In this case, clauses 7, 8, 9 apply.
7. AMSL Diabetes reserves the right to charge the customer \$200 upon return of the pump where it judges that the pump has not been adequately taken care of and that superficial or actual damage to the pump significantly exceeds the normal wear-and-tear that could be expected during the timeframe of the loan period.
8. Pumps are required to be returned to AMSL Diabetes no later than 5 calendar days following the end of the prescribed loan period. Any pumps not returned by this date will incur a \$100/month fee until returned.
9. AMSL Diabetes reserves the right to charge the customer the full retail cost of the pump, if the pump is lost by the customer during the loan period, or is not returned. AMSL Diabetes will send the customer a link to create a return label through Australia Post.
10. It is the customer's responsibility to arrange an appointment with their healthcare professional for their pump start within the loan period if required.  
**\*No extension to the loan period will be granted\*.**
11. The customer agrees to AMSL Diabetes confirming the customer's membership details with the customer's Health Fund.



## Terms & conditions continued

12. Once the customer's Private Health Insurance (PHI) matures, AMSL Diabetes will work with the customer and the customer's Healthcare Professional to transition ownership of the loan pump to the customer so they can remain on the same device. The pump will be sold to the customer via their PHI policy.
13. There is no obligation to purchase the t:slim X2 insulin pump at the end of the loan period, but the loan pump must be returned to AMSL Diabetes. In this case, clauses 6, 7, 8, and 9 apply.

**An insulin pump should only be used under the continued advice of your Diabetes Educator or Doctor and is not a substitute for professional advice and correct diabetes management. Please view the pump warranty as well as the safety and usage disclaimer at [amsldiabetes.com.au/resources](https://amsldiabetes.com.au/resources).**

1300 851 056  
[diabetes@amsl.com.au](mailto:diabetes@amsl.com.au)

[amsldiabetes.com.au](https://amsldiabetes.com.au)



a Dexcom company

**ALWAYS READ THE LABEL AND FOLLOW THE DIRECTIONS FOR USE. Read the warnings available on [amsldiabetes.com.au/resources](https://amsldiabetes.com.au/resources) before purchasing. Consult your healthcare professional to see which product is right for you.**

Insulin pumps are medical aid devices intended for use by patients requiring insulin infusion. Insulin pumps are not a substitute for, and should not replace, regular communication and training between the patient and the diabetes healthcare team. A Tandem pump supplied under this program will have a 5 year extended warranty from the date it is dispatched from AMSL. Dexcom CGM consumables are sold separately. Details of the Tandem warranty policy can be found on the AMSL Diabetes website at [amsldiabetes.com.au](https://amsldiabetes.com.au). Patient compliance is required for correct pump functionality. All pump starts must be performed by a healthcare professional with appropriate Tandem training. It is the customer's responsibility to seek clinical advice from their healthcare professional when necessary and to use the device as per usage instructions and warranty conditions. In agreement with the Privacy Act 1988 (Cth), customer records will be maintained in accordance with the National Privacy Principles. The healthcare team, its employees and agents assigns indemnity to Australasian Medical & Scientific Limited from and against all claims of whatsoever nature (to the maximum extent permitted by law) relating (whether directly or indirectly) to the cost of the insulin pump.

**Submit**