# A School's Guide to Dexcom CGM



ALWAYS READ THE LABEL AND FOLLOW THE DIRECTIONS FOR USE.

Read the warnings available on <u>amsIdiabetes.com.au/resources</u> before purchasing. Consult your healthcare professional to see which product is right for you.



# Welcome

Welcome to the Dexcom Continuous Glucose Monitoring (CGM) School Guide.

The purpose of this guide is to define CGM, explore the differences between CGM and blood glucose monitoring (BGM),and explore how to use CGM.

This guide is for concept illustration only. For detailed step-by-step instructions on how to use the Dexcom CGM System, please refer to the user guide.

Find user guide's at dexcom.com/downloadsandguides

### School Guide

This guide will introduce you to the basics of CGM.

It will discuss:

- The difference between CGM and a blood glucose meter
- CGM use in school

If you need further training on glucose management or an individual student's treatment plan, please speak to your local healthcare team.



# Management Plan

It is a good idea to have a written management plan at school for people living with diabetes.

Possible contents include\*:

- Identified trained healthcare personnel and description of training and times when trained personnel will be available
- Descriptions of management tasks to be performed by personnel
- Immediate access to glucose management supplies and equipment
- Unrestricted access to snacks, water and toilet
- Low glucose treatment, medication, and insulin therapy plan
- When to call the main caregiver (Mum/Dad/Guardian)
- CGM Information and use of CGM in a school setting

\*This is not a complete list

### **Dexcom CGM Systems\***

#### Dexcom G7



#### pexcom G6



\*Smart devices sold separately. For a list of compatible smart devices, please visit www.dexcom.com/compatibility.



For illustrative purposes, apps may look slightly different

- Applicator inserts the sensor wire under skin
- Worn for up to 10 days with 12 hour grace
- Sensor sends glucose information from sensor

\* Smart devices and receiver sold separately. Please check compatibility of your smartphone device at dexcom.com/compatibility. \*\* In this guide, we will only be discussing the smart device option. For receiver information see the Dexcom G7 User Guide (dexcom.com).



#### **Smart Device Use**

If the student uses a smart device, it will need to be always with them, and the volume will need to be loud enough to hear alerts.

If the student is out of range (10 metres) from the device for a period of time, no real time alerts will sound but the information will backfill when back in range of the transmitter.



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#### **Trend Arrows**

Trend arrows show a student's glucose speed and direction.



Steady Changing less than 1.8 mmol/L in 30 minutes Slowly rising or falling Changing 1.7–3.4 mmol/L in 30 minutes

Rising or falling Changing 3.3–5.0 mmol/L in 30 minutes Rapidly rising or falling Changing more than 5.0 mmol/L in 30 minutes

#### **Dexcom Share**

The Dexcom G7 app (not receiver) have the built-in Dexcom Share feature, where up to 10 followers can monitor a student's glucose levels from their smart device.<sup>†</sup>

Followers can be parents, spouses, grandparents, caregivers or even you.

You will only get alerts to your follow app when the student's transmitter is in range of the phone and the phone is transmitting to the cloud.

† Separate Dexcom Follow app and internet connection required. Internet connectivity required for data sharing. Users should always confirm readings on the Dexcom G7 app or receiver before making treatment decisions. \*Smart devices sold separately. For a list of compatible smart devices, please visit www.dexcom.com/compatibility.



#### **Dexcom Share**

The student wearing the Dexcom G7 is known as the Sharer. To share glucose information with Followers, the student will need:

 The Dexcom G7 app on a compatible device<sup>†</sup> with internet connection<sup>‡</sup>

A parent may ask for use of school Wi-Fi to use Dexcom Share.

†For a list of compatible devices see: dexcom.com/compatibility. ‡Separate Dexcom Follow app and internet connection required. Internet connectivity required for data sharing. Users should always confirm readings on the Dexcom G7 app or receiver before making treatment decisions. \*Smart devices sold separately. For a list of compatible smart devices, please visit www.dexcom.com/compatibility.



#### **Dexcom Follow**

To receive the student's glucose information, Followers will need to install the Dexcom Follow app on a compatible smart device<sup>†</sup> and have internet connectivity. When someone is added as a Follower they will be sent an email with instructions.

Any treatment decision should be based on the student's Dexcom G7/G6 readings, not information from the Dexcom Follow app.



**Dexcom Follow App**<sup>‡</sup>

<sup>†</sup> For a list of compatible devices see: dexcom.com/compatibility. <sup>‡</sup> Separate Dexcom Follow app and internet connection required. Internet connectivity required for data sharing. Users should always confirm readings on the Dexcom G6 app or receiver before making treatment decisions.



Dexcom CGM readings and meter values may not be the same and that's ok.

The Dexcom CGM system and a meter measure glucose levels from two different types of body fluids. CGM measures from interstitial fluid and a meter measures from blood.

CGM and meters both have a range in which they are considered accurate. Readings can be different and still fall into their accurate range.



### **CGM in School**

Students may come to see you for a variety of reasons regarding their CGM.

The next few screens explore how you may use CGM in a school setting.

We will also look at some specific scenarios that you may encounter with students.



#### **Treatment Decisions**

A student may come to you to treat a low or high glucose level. All Dexcom CGM devices can be used to make treatment decisions such as treatment for a low glucose level or dosing insulin for a high glucose level.

#### Always use a blood glucose meter:

- If a number and an arrow are not shown on the Dexcom CGM app
- Any time the student's symptoms or expectations don't match readings. For example, if a student says they feel low but the Dexcom CGM shows them in a normal range





## Low and High Alerts

Each student should have a set low and high glucose alert on their Dexcom device.

The display device will either vibrate or sound based on the student's alert settings.

If using Dexcom G7, a Delayed 1<sup>st</sup> alert is an option setting for their High Alert.





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# **Urgent Low Soon**

At times, glucose levels fall quickly. The new Urgent Low Soon alert is designed to provide a 20-minute advance warning of when the user will reach 3.1 mmol/L, so they can act quickly to avoid a potential severe hypoglycaemic event.

A student can get an Urgent Low Soon alert even if their sensor reading is in their normal range. This alert lets you know they are falling fast so they can eat or drink right away to stop the fall.

Depending on how quickly the student will be at 3.1 mmol/L, they will either get their Urgent Low Soon Alert or their Low Alert:

- Within 20 minutes = Urgent Low Soon Alert
- Not that fast = Low Alert and/or Urgent Low Alert

The Urgent low soon alert is fixed and cannot be adjusted, but it can be turned on or off.



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# **Urgent Low**

On the G7/G6, there is also the Urgent Low Alert that lets you know when the student's sensor glucose is at or below 3.1 mmol/L.

Urgent low can't be changed or turned off.

Please be aware that on the Dexcom G7 there is the ability to silence all alerts for a period of time.

The urgent low alert would therefore still be seen on the app screen but would not initially sound/vibrate. If not responded to, these alerts will become audible after 20 minutes.



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## **Responding to Alerts**

Based on your student's treatment plan a student may come to you to help respond to alerts.

The steps you should take are:

- Go into the Dexcom app on the student's smart device
- Tap OK to clear the alert
- Take action based on the glucose information shown in the Dexcom app and your students treatment plan

#### **Sensor Insertion**

You may need to help a student with sensor insertion.

Different Dexcom devices have different approved sites.

Find sensor insertion videos at: <u>dexcom.com/downloadsandguides</u>



#### **Sensor Insertion**

- All students can insert the sensor on their abdomen and back of upper arm.
- Children 2 to 6 years old can also insert the sensor on their upper buttocks, but this increases the risk the sensor will last less than 10 days. The sensor isn't approved for other sites.
- The performance in different wear locations may vary in accuracy and in how long the sensor lasts. Discuss the best site with a healthcare provider.



### Troubleshooting

A student may come in for help with a screen they have never seen before.

Use a meter for treatment decisions if an error is shown.

For troubleshooting tips, visit <u>dexcom.com/en-au/faqs</u>



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## **Dexcom and Special Circumstances**

Some considerations or allowances may need to be made to students living with diabetes\* using CGM when they are taking exams, going on school trips or residentials.

These allowances should allow students to not be disadvantaged by their diagnosis.

\*This product is indicated for persons with diabetes mellitus age 2 years and older where SMBG is indicated.

#### **Dexcom and Exams**

- In order for the student to be able to check their glucose levels during an exam, it is advised they are able to take a blood glucose machine and/or their smart device/ Dexcom receiver into the exam room.
- Consider allowing the student to sit at the front of the exam room so that Dexcom receiver or smart device is within 10 metres of the student if the device needs to be on a separate table (i.e. the invigilator table).
- If using a smart device\*, ask the student to turn off all other notifications, so that only Dexcom notifications are allowed.
- Decide whether sound is required:
  - If sound is required, then the student may need to sit the exam in a separate room.
  - If using the Dexcom G7 and sound isn't required, the student can use one of the quiet modes.
    - Vibrate will sound after 20 mins if not acknowledged. This a can be set for up to 6 hours or indefinitely.
    - Silence all will silence all alerts (this can be set for up to 6 hours).
    - Note all notifications will appear on the lock screen.
- For further information on glucose management and school trips National Diabetes Services Scheme have created a great resource <u>here</u>.

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## **Dexcom and School Day Trips**

- For activity days, placement of sensor may need to be considered
- Overpatches may need to be considered dependent on activity
- The Dexcom receiver or smart device\* needs to be within 10 metres of the student at all times to get real time alerts therefore a body worn pack may be required
- The Dexcom Follow app<sup>‡</sup> may need to be downloaded and set up on a teacher/assistant's phone and should be considered with the student's guardian
- A blood glucose machine should be provided, and someone should be trained to use it
- If the Dexcom device comes out or stops working, a plan should be in place for blood glucose monitoring

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### **Dexcom and Residentials**

If you are taking a student who wears a Dexcom CGM on a residential trip there are things you need to consider as well as those already outlined for day trips.

- A separate care plan for residential trips including plans for the Dexcom system should be written with parent/guardian and possibly the specialist nurse
- If the student is not able to change their device themselves then someone will need to be trained to do this even if a change is not due
- Blood glucose meter must be provided as a back-up to the Dexcom device
- At least double the amount of Dexcom product that is required, should be taken on the trip

# **Every Student is Unique**

If other issues come up regarding the student and their Dexcom CGM, speak to the main caregiver and adjust the management plan as needed.



#### We're here for you

#### dexcom.com/en-AU 1300 851 056



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This product is a continuous glucose monitoring system indicated for the management of (type 1, type 2, gestational) diabetes in people age 2 years and older where self-monitoring of blood glucose (SMBG) is indicated. Dexcom, Dexcom G6, Dexcom G7, and any related logos and design marks are either registered trademarks or trademarks of Dexcom, Inc. in the United States and/or other countries. ©2024 Dexcom, Inc. All rights reserved. Australasian Medical & Scientific is a Dexcom company. MAT-6013 Rev001 October 2024