

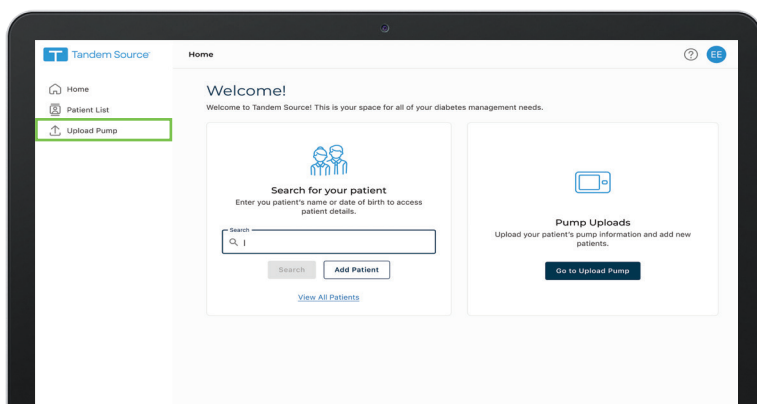


Visit **source.tandemdiabetes.com** and log in with your Tandem email address and password. Follow the easy steps below to upload data from a t:slim X2 pump.



1

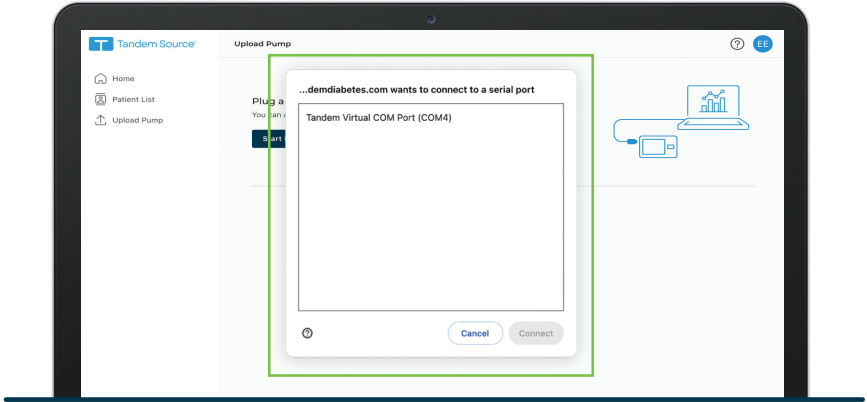
Plug the pump into the computer using the USB cable provided with the t:slim X2 pump



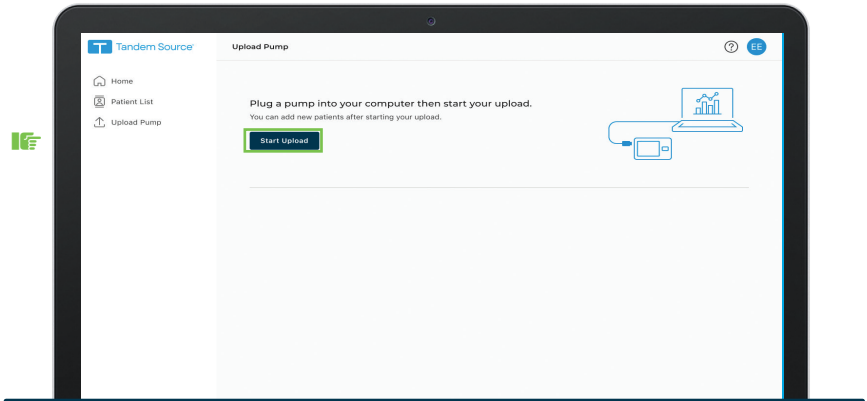
2

Click **Upload Pump** in the main menu

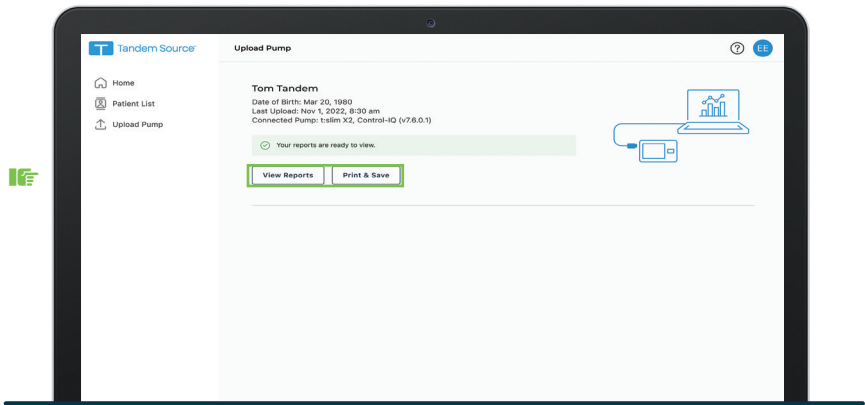
■ **Note:** You may need to expand the main menu by clicking on the menu icon [≡].



- 3 Click on **Tandem Virtual COM Port** to highlight in blue and click **Connect**



- 4 Click **Start Upload** to begin the data upload



5

Click **View Reports** or **Print & Save** to review pump data as desired

Try the steps below if you have any issues

- ✓ Close any other browser tabs or sessions currently using Tandem Source on the computer
- ✓ Close other applications that sync with the pump (e.g., Glooko uploader, Diasend uploader, or Tidepool uploader)
- ✓ Make sure you are using the cable that came with the insulin pump (it's black with the white Tandem logo on the micro-USB end)
- ✓ Try plugging the cable into a different USB port on your computer

- ✓ Select **Try Again**. If your browser displays a message to connect to a serial port, select **Tandem Virtual COM Port, Connect**, and then try uploading again.
- ✓ Check your browser settings at **about://settings/content/serialPorts**. Select **Sites can ask to connect to serial ports**, then try uploading again.
- ✓ Try restarting your computer



For additional assistance, please contact
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